

The Capital Improvement Board of Managers of Marion County, Indiana ("CIB") maintains the Indiana Convention Center & RCA Dome as an equal opportunity facility in compliance with all applicable state and federal laws and regulations. As a covered entity, the CIB complies with its obligations under the Americans with Disabilities Act as well as other state and federal laws or regulations governing public accommodation. Any Licensee having questions or comments about accommodations should contact their event coordinator.

As a "Public Assembly Facility," the Indiana Convention Center & RCA Dome is responsible for the permanent building accommodations such as, but not limited to, wheelchair ramps, elevators, doors, and restroom accessibility.

Show management is responsible for non-permanent accessibility requirements such as, but not limited to, seating accessibility, auxiliary aids for the visually impaired, hearing impaired, and mobility impaired. Show management is also responsible to ensure compliance of temporary architectural event features such as registration, information booths, and any other services/programs available to exhibitors, attendees or the general public.



# Guide for Persons With Disabilities



Indiana Convention Center & RCA Dome 100 S. Capitol Avenue Indianapolis, IN 46225

Phone: 317-262-3400 Fax: 317-262-3685 www.iccrd.com Indiana Convention Center & RCA Dome
Guest Information
and Services



## Accessibility

The Indiana Convention
Center & RCA Dome is an ADA
compliant facility. All
entrances into the convention
center are fully accessible.
The RCA Dome has several

accessible entrances. Accommodations for persons with disabilities include Braille signage, telephones, restrooms, accessible ticket counters, designated parking, and wheelchair availability. Seeing-eye dogs are welcome in our facility with our visually impaired guests.

## **Assisted Listening Devices**

Assisted Listening Devices are available at both the Convention Center & RCA Dome First Aid facilities during major events.

### **Drop Off/Pick Up Point**

Persons with disabilities may be dropped off and/or picked up on the north side of the Convention Center under the Maryland Street canopy and on Capitol Avenue adjacent to the RCA Dome Ticket Office windows.

#### **Entrances/Elevators/Escalators**

Power-assisted doors ease your movement in and out of the facility. Guests unable to use stairs may access elevators in the Convention Center located adjacent to the Crossroads Food Court. Escalators are also available throughout the convention center. RCA Dome elevators are located on Capitol Avenue at street level immediately south of the Ticket Office and at the Senate Avenue entrance on the south side of the stadium.

#### **First Aid**

Medical personnel are required if 2,000 or more attendees are anticipated for an event. First aid facilities are presently staffed by Clarian Health Services. For more information, contact our Event Management department. For emergencies during events, contact your event coordinator or contact facility security on any red house phone by dialing 3350.

## **Food & Beverage**



Food & beverage areas in the convention center are accessible for persons with disabilities. The Crossroads Bistro and the Landing On Maryland are open

according to facility event hours. Mobile concession carts service seating areas for persons with disabilities on Suite Level in the RCA Dome and also at Aisle #410 and #417 during major events. Large print menus are available upon request.

#### **Parking**

Parking for persons with disabilities is available in surrounding lots and garages. This is available on a



first-come, first-served basis. Spaces are marked accordingly as well as spaces designated for van access only.

## **Public Telephones**

Accessible public telephones are located throughout the facility. A TTY telephone is available in the RCA Dome Ticket Office (317-262-3578).

#### **Restrooms & Water Fountains**

Accessible restrooms and water fountains are also located throughout the facility.

#### **Wheelchair Availability**

Wheelchairs are available on a first-come, first-served basis at the First Aid facilities or security. A driver's license is required as a deposit for the wheelchair. Wheelchairs may not be removed from the facility. A fee will be imposed for any wheelchairs not returned.



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