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CENTERPLATE

Centerplate has exclusive food and beverage distribution rights within the Indiana Convention Center & RCA Dome.

No food, beverage or novelties may be brought into the facility or sold without the express written consent of Indiana Convention Center & RCA Dome Management (enticement candy excluded).

The Indiana Convention Center & RCA Dome provides the highest quality food and first class service to accommodate any size group. We are experienced in customizing specialty menus and meeting most dietary restrictions.

We have one of the largest and most completely equipped kitchens of any convention facility in the United States.

Many services are available to our clients, including:

- Plated Meals, Buffets and Receptions
- Themed Events
- Cash Sales Venues
- Portable Restaurants
- Cafeterias
- Food Courts
- Bars
- Coat Check Service
- Ice Carvings
- Florals
- Exhibit Booth Catering
- Luxury Suite Catering
- Boxed lunches

GENERAL CONDITIONS REGARDING SAMPLING

- 1) Items dispensed are limited to products manufactured or processed by the exhibiting firm and are related to the theme of the show.
- 2) All items are limited to SAMPLE SIZE.
 - Beverages are limited to a 2 oz. container.
 - Food items are limited to a "bite size", 2 oz. or less.
- 3) The applicant acknowledges they have the sole responsibility for use, serving or other disposition of such items in compliance with all applicable laws.

State law prohibits the sampling and distribution of any alcoholic beverage.

- 4) Applicant agrees to indemnify and forever hold harmless Centerplate, the Indiana Convention Center & RCA Dome, and the City of Indianapolis from all liabilities, damages, losses, costs or expenses resulting directly or indirectly from their use, serving or other disposition of such sample items.
- 5) Show Manager and applicant are responsible for securing all applicable City and State permits for the distribution of sample items.
- 6) Standard fees for storage, handling, delivery, etc. will be charged where applicable.
- 7) Food and beverage items used as traffic promoters (i.e. coffee, popcorn, sodas, bar service, ice, etc.) MUST be purchased from Centerplate.
- 8) An "Authorization Request for Sample Food & Beverage Distribution" form can be obtained from your Centerplate catering manager and must be submitted a minimum of two (2) weeks prior to the event.
- 9) A signed copy of the authorization form must be present in the show management office and the exhibitor's booth at all times.

In addition to the six percent (6%) Indiana sales tax, there is a two percent (2%) Marion County Food and Beverage tax on all food and beverage purchases.

Please call 317-262-3500 to speak with a catering manager.

CONTEMPORARY SERVICES CORPORATION

Contemporary Services Corporation ("CSC") is the exclusive provider of security services for events which primarily utilize the RCA Dome, elevator operators, airlocks, and traffic control personnel. Additionally, a pre-qualified list of additional security providers has been established that shall be utilized when selecting security personnel for events which

primarily utilize the Indiana Convention Center & RCA Dome. All of our security providers are able to provide a wide range of services to our clients, including badge checkers, overnight security, roaming security, V.I.P escort services, ushers, and dock guards.

For further information on Contemporary Security Services, please contact Lance Massey, cscindlm@earthlink.net (317- 262-4439) or Miguel Correa, mcorrea@csc-usa.com (317-262-3384).

For further information regarding the pre-qualified firms for use in connection with an Indiana Convention Center event, please read the "Security Policies" section of this guide, or contact your Event Coordinator.

ARMED SECURITY OFFICERS

Armed security officers/police services must be arranged with the Indiana Convention Center & RCA Dome, and shall be provided by an exclusive provider of such service to the ICCRD. For more information, please consult the "Security Policies" section of this guide, or your Event Coordinator.

SMART CITY NETWORKS

Comprehensive Internet, data networking and equipment rental services are available to clients and exhibitors through Smart City, the exclusive Internet and data services provider to the Indiana Convention Center & RCA Dome. To order service, the Internet Order Form must be completed and returned to the address noted on the form, together with payment. Orders may also be placed online using a valid credit card at www.smartcity.com, or by contacting a Smart City representative at (888) 446-6911.

INTERNET SERVICES

- Shared T1 Ethernet Service – Full T1 connection. (LAN card required)

- Shared Scaled Ethernet Service – For lower bandwidth needs, up to a full T1 depending on your requirements and budget. (LAN card required)
- Basic Internet Service - scaled service may be selected from 56Kbps
- Dedicated Ethernet Service (T1 or Greater) -- exclusive high-speed Internet needs can be arranged through Smart City to have a dedicated T1, DS3, etc., installed for the event. (LAN card required) Recommended for use with VoIP and Webcast services.
- Wireless Service – Enjoy Internet/LAN portability while at the Indiana Convention Center & RCA Dome with a wireless option.
- Additional Public IP Addresses. Also available in blocks of 29 addresses.

MISCELLANEOUS SERVICES

Smart City offers a host of other services at the Indiana Convention Center & RCA Dome:

- Complete networking services available at 10/100/1000 Mb. Whether it is booth to booth, room to room, VLAN configuration, or setting up a "cyber cafe", Smart City will provide the requested design.
- Equipment Rental, routers, hubs, switches, LAN cards, as well as PC's, monitors, flat screens, etc.
- Webcast/Web Conferencing available in live and on-demand with secured media delivery built on patent-pending technologies.
- WiFi sponsorships with revenue generated by advertising messaging on the WiFi sign-in page.
- Network Security Services in a suite that includes but is not limited to content filtering, clean service detection, fire walls and intrusion detection.
- IP Video Services
- Consulting and Technical Services, on an hourly basis, to help with technical needs.

CLARIAN HEALTH SERVICES

Our well-equipped first-aid facilities are presently serviced by Clarian Health Services. Staffing incurs an additional charge. Medical personnel are required if 2,000 or more attendees are anticipated for an event. For more information, contact the Sales or Event Management Department. In case of an emergency during your event, contact facility security or your Event Coordinator.

PREFERRED VENDORS

Clients may use their own vendor but the following are recommended due to their working relationship with the ICCRD and their adherence to our policies.

AUDIOVISUAL NEEDS

Markey's Audio-Visual
Website: www.markeys.com
Telephone: 317 783-1155
Contact: Brian Solomon.

Markey's Audio Visual is a comprehensive audiovisual rental and staging company for professional and corporate applications. Technical services include business theater staging, live event production, outdoor venues and a full line of audio, video, lighting and technical support.

EXTERIOR SIGNAGE/EVENT DECOR

Sport Graphics
Website: www.sportg.com
Telephone: 800 792-3403
Contact: Marty Hill.

The idea of allowing signage and event decor opportunities is intended to welcome visitors and event attendees to the city, make the event "wayfinding" experience easier, and enhance the ability of the event to "brand" itself during its time in the facility. The exterior opportunities are not intended to serve as outdoor corporate advertising, though they may at times include corporation names or logos.

Sport Graphics offers a full service design staff with the aesthetic sense and installation know-how to create a truly impressive display.

Please contact your Event Coordinator for more information on either of our Preferred Vendors.